



Visit our stores in Mechanicville:

Main store/office: 518.664.7385, 115 Round Lake Avenue

Downtown outlet: 518.664.8109, 80 Central Avenue

Hours: M-F, 10-8; SAT 9-5; SUN 12-5

www.disienafurniture.com

STORE POLICY – SPECIAL ORDERS

All special-ordered merchandise requires a non-refundable 20% deposit.

Before finalizing your order, *please measure carefully* to make sure your furniture will fit into the desired room in your home.

Any purchases and down payments made on credit cards will be subject to a 5% debit on the amount charged if order is later cancelled. Or customer may choose to have full store credit.

General shipping times given by Sales Associates represent an estimate only. DiSiena Furniture may not be held responsible for delays beyond our control.

All delivery dates are subject to factory and shipping variables. Retailers do not always receive notice of these changes.

It is common for special orders to take 8-12 weeks because factories may misjudge market demands and extra cuttings may be necessary, which can add to this time.

DiSiena Furniture regrets any inconvenience to our customers caused by any unforeseen delays.